QP CODE: 25046024

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Reg No : .....

Name : .....

B.VOC DEGREE REGULAR / REAPPEARANCE / MERCY CHANCE EXAMINATIONS, OCTOBER 2025

Fifth Semester

B.Voc Tourism and Hospitality Management

THM5GT03 - HUMAN RESOURCE MANAGEMENT

2018 Admission Onwards

120D22EF

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Write any two objectives of HRM.
2. What is Estimating Future Organizational Structure and Manpower Requirements?
3. What is outsourcing in HRM?
4. What do you mean by Screening of Applicants?
5. What is development in HRM?
6. What is feedback?
7. What is on the job training?
8. What is performance appraisal in hospitality industry?
9. What do you mean by Technical pitfalls as barrier of performance apprisal?
10. What is job evaluation in hospitality industry?
11. What is the difference between compansation and incentives?
12. Write any three factors affecting the morale of employee.

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Define HRM and Explain Rewards,Industrial relations, Employee participation and communication, Health and safety as functions of HRM.

14. Define HRM and explain Staffing as the role of HR manager.

15. How would you explain manpower as an inevitable factor in the development of an organization.

16. What are the sources of Recruitment?

17. Explain the relationship between self development and organizational development.

18. Explain in detail training effectiveness in HRM.

19. Explain the difference between job evaluation and job analysis.

20. Explain the concept of Incentives and its importance in hospitality industry.

21. Explain the concept of collective barganing and explain Productivity Bargaining and Composite Bargaining.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the role of HRM in Hospitality Industry.

23. What is job analysis ? Explain the process of job analysis.

24. Write about selection procedure.

25. Distiction between training and development.

(2×15=30)